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Ain Sebaa, Casablanca, Morroco



QHSE Manager (Quality, Health, Safety & Environment)
Master's Degree in QHSE (Quality, Health, Safety & Environment)

Education

- 2022 Master's Degree in (QHSE) Université Polytechnique Hauts-de-France, Lyon, France
- 2021 Bachelor's Degree QHSE) Université Polytechnique Hauts-de-France, Lyon, France
- 2007 Engineering Degree in Industrial Engineering EMSI Casablanca, Morocco
- 2003 Baccalaureate in Experimental Sciences Casablanca, Morocco

Skills and Expertise

- Strong knowledge of Automotive Quality Standards: IATF 16949, ISO 9001, ISO 14001, ISO 45001
- Expertise in Quality Management Systems (QMS) implementation and certification
- Proficient in Core Tools: APQP, PPAP, FMEA, SPC, MSA, Control Plans
- Experience in Supplier Quality Management and Qualification
- Skilled in Audit Management: internal, external, process, product, and supplier audits
- Ability to lead Continuous Improvement initiatives using Lean and Six Sigma methodologies
- Strong problem-solving skills with root cause analysis and corrective action implementation
- Excellent knowledge of Regulatory Compliance and Customer Requirements
- Effective team leadership and cross-functional collaboration
- Proficient in Data Analysis and Performance Monitoring (KPI's)
- Experience in managing Quality Reporting and conducting management reviews
- Competent in **Training and Development** of quality teams and production staff
- Familiar with Environmental, Health, and Safety (EHS) standards and practices

Professional Experience

Since 03/15/2023

Job title: QHSE Manager

Company: FLEXIRESSORTS - Casablanca, Morocco Manufacturer of leaf springs for vehicles, trailers, and semi-trailers

Projects Completed:

- Successfully implemented a Quality Management System (QMS) in accordance with IATF 16949 in June 2023.
- Established an Occupational Health and Safety Management System compliant with ISO 45001:2018.
- Achieved IATF 16949 and ISO 9001:2015 certification in November 2023, certified by URS Certification
- Led OEM projects using the APQP methodology and successfully passed NSA (evaluation by STELLANTIS).
- Delivered **ongoing staff training** on quality standards and tools to strengthen **problem-solving**.
- Improved internal laboratory capabilities by integrating new testing equipment.
- Contributed to reducing environmental impact through the implementation of waste recovery protocols, including: Calamine composting, Co-axial water treatment using paint waste, Transformation of industrial residues into recoverable resources.

Professional Experience

From July 1, 2022 to February 28, 2023

Job title : Senior QSE Coordinator

Company: HellermannTyton - Tangier, Morocco manufacturer of cable fastening for automotive

Projects Completed:

- Handled **customer complaints and internal non-conformities** through daily meetings, using problem-solving tools aligned with automotive industry standards (e.g., 8D, Ishikawa, 5 Whys).
- Performed internal quality audits to ensure compliance with standards and continuous improvement.
- Organized safety training sessions, monitored workplace accidents, and proposed preventive actions.
- Ensured regulatory compliance with ISO 14001 environmental standards.
- Monitored and analyzed **QHSE indicators** and dashboards.
- Project management including product validation testing and compliance assurance.
- Conducted self-assessments of the Quality Management System (QMS) using the Jaguar Land Rover standard.
- Oversaw waste analysis and developed waste reduction strategies in line with environmental goals.

Professional Experience

From April 1, 2015 to March 30, 2022

Job Title: Quality Control Manager

Company AGC INDUVER - Casablanca, Morocco manufacturer of automotive glass

Projects Completed:

- Successfully renewed IATF 16949 and ISO 9001:2015 certifications, audited by UTAC France.
- Achieved European type approval (R43) for new projects, through UTAC France.
- Secured renewal of American approval ANSI/DOT, issued by AMECA (USA).
- Obtained renewal of Chinese CCC certification, audited by TÜV Rheinland Germany.
- Met or exceeded key performance indicators (KPIs) including:

Customer PPM (Parts Per Million),

Internal Process Rejection Rate,

Final Quality Control Rejection Rate (CQF).

- Enhanced overall product quality and customer satisfaction levels.
- Rolled out and managed a scrap reduction program, resulting in measurable waste decrease.
- Oversaw mechanical and optical testing to ensure product compliance with technical requirements, quality standards, and regulatory specifications.

From October 1, 2008 – December 26, 2014

Job Title: Quality Coordinator INDUVER - Casablanca, Morocco

Company AGC INDUVER - Casablanca, Morocco manufacturer of automotive glass

Projects Completed:

- Identified dysfunctions, waste, bottlenecks, and non-value-added activities across processes.
- Defined and implemented action plans to improve efficiency, productivity, quality, and lead times.
- Led continuous improvement projects using Lean tools:
- 5S, Value Stream Mapping (VSM), Kaizen, SMED, Six Sigma, and PDCA cycle.
- Monitored project milestones and key performance indicators (KPIs), and reported on progress to stakeholders