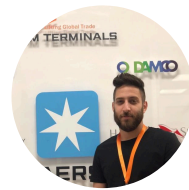


Houssam Aboutaiem

Operations officer

+212665651257 @ tayyem.houssam@gmail.com Tangier



EXPERIENCE



Operations Officer

Gondrand

10/2024 - Present TANGER

Missions carried out

- Shipment Planning and Coordination
- Documentation and Compliance
- Customs Clearance and Regulations
- Inventory and Warehouse Coordination
- Customer Communication and Service
- Problem-Solving and Risk Mitigation.



Operations officer

ARIN EXPRESS

08/2022 - 09/2024 Tanger

Missions carried out

- The marketing of an international transportation service
- Processing transport quotation requests
- Negotiating transport prices with clients and service providers
- Setting up appropriate vehicles according to clients' demands
- Documentary management of imports, exports, and customs
- Managing a team of over 30 drivers (load planning)
- Detailed and precise analysis of operations
- Ensuring continuous monitoring and smooth operation progress.



Operations officer

Puerto Transit

07/2021 - 09/2021 Tanger

Missions carried out

- Monitoring import/export operations
- Preparation of D17/D20 declarations and loading statements/MRN/BAD
- Follow-up with freight forwarders, shipping companies, and clients
- Internal and external communication with clients
- Management of trailer flows at the Tanger Med port.



internship in the Operations Department

APM Terminals

06/2021 - 08/2021 Tanger Med, Maroc

Missions carried out

- Visual management, application of the 5S method, Lean management (Level 1, Level 2)
- Process creation, work instruction creation, and skills matrix creation
- Updating the rotating lock container
- Training sessions with planners



End-of-studies internship in the Operations Department

Marsa maroc

03/2021 - 05/2021 Tanger Med, Maroc

Missions carried out

- Supply chain performance evaluation
- Proposal of an action plan to optimize wind turbine blade traffic
- Establishment of logistics KPIs.

EDUCATION

Master's Degree in Logistics and Transport Management

National School of Business and Management

01/2015 - 01/2021 Tanger, Maroc

SUMMARY

Motivated, curious, and passionate about my field, I find joy in continuous learning and broadening my technical expertise. With a proven ability to thrive both independently and collaboratively within a team, I am confident in delivering added value and maintaining an organized work approach honed over my years of study and professional experience. Successfully Coordinated International Logistics Operations

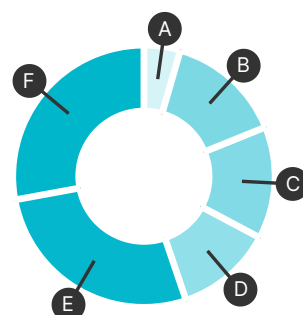
LANGUAGES

Arabe	Native	●●●●●
Francais	Native	●●●●●
Anglais	Proficient	●●●●●
Espagnol	Intermediate	●●●●●

SKILLS

Excel	Powerpoint	Sap
Negotiation Management	Teamwork	
Multi-tasking	Leadership	
Organizational skills	Communication	

MY TIME



- A Marketing
- B monitoring of operations
- C Communication
- D making document
- E Problem-solving
- F Productivity and performance